

Right of revocation for consumers (§13 German Civil Code)

Consumers are, in the meaning of § 13 German Civil Code, natural persons, which enter a business relationship, for a purpose which can neither be ascribed to a commercial nor a self employed professional activity.

The following right of revocation does not exist:

If the commodity for your own commercial or independent vocational activity, ordered by you, is to be used.

For goods that have been specially made by the customer's specification or that have been adapted to the customer's personal needs.

For goods that cannot be returned due to their nature or because they decay quickly or because they have passed their sell-by date.

For audio or video tapes or software where the customer has unsealed the data carriers/media supplied.

Right of revocation

You may withdraw your contractual acceptance in writing (e.g. by letter, fax or e-mail) within two weeks without stating grounds, or - if the item is placed at your disposal prior to the expiry of this period - by returning the item. The period shall commence upon receiving this notification, however, not prior to the delivery of the goods to the consignee (in the case of recurring delivery of similar goods, not prior to the delivery of the first part delivery), nor before compliance with our obligation to furnish information pursuant to § 246 Para 2 in conjunction with Para 1 Section 1 and 2 Introductory Law to the German Civil Code (EGBGB) as well as our obligation pursuant to § 312 e Para 1 Sentence 1 German Civil Code (BGB) in conjunction with § 246 Para 3 Introductory Law to the German Civil Code (EGBGB), as well as our duties pursuant to § 312e Para. 1 Cl. 1 BGB in conjunction with § 3 BGB-InfoV. The revocation grace period is met through a timely shipping of the cancellation note or returned item(s). Send the revocation/cancellation to:

**Galvanni europe GmbH
Rudolf-Diesel-Str. 1
63322 Rödermark
Email: contact@galvanni.it**

In the event of an effective/valid revocation, each party returns the benefits received to the other party including such benefits as interest, etc. If you are unable to return the received benefits in their entirety or partially or only in worse or diminished condition, you may have to reimburse us for the value of the benefit. This does not apply to returnable objects if the worsening or diminishment of the object is solely due to their inspection - as it may be possible in a physical location such as a shop. You can avoid the duty for reimbursing the value of an object for a diminishment of the object due to the intended use of the object by not using the object as if it were your property and foregoing any actions that would diminish its value. We assume the risk for objects returnable by parcel post. You are responsible for any costs associated with returning the goods or objects if the delivered goods match the ordered goods and if the price of the goods or object to be returned does not exceed EUR 40 or, in case of a higher price at the time of the revocation you did not yet provide the return service or benefit or a contractually agreed partial payment. In all other cases, returns are free for you. Goods or objects not suitable for parcel post are picked up at your location. Obligations to reimburse payments must be met within 30 days. The revocation grace period starts for you as soon as your revocation declaration or the goods or object is sent, for us upon receipt thereof.

End of Revocation Instructions.